

## FAQs and Facts

~ Frequently Asked Questions ~

### **Why is it Free, What's the Catch?**

No catch. This waives the cost for people who want to trade without the cost of membership fees or pay per trades.

### **How Do I Contact a Member?**

Visitors and Members

You can contact any member whose trade interests you simply by clicking on the contact button in their listing. For privacy reasons, the member's e-mail address will not be visible to you. Your e-mail is sent through an anonymous contact form in which you must enter your message and your reply e-mail address. We will keep member's personal information private.

~ Facts ~

### **I Don't see a Match so I'll Come Back Another Time**

Just like you are browsing through these pages right now, so are many other people. One of which may have what you are looking for, so don't give up, keep checking the website.

### **I've Posted My Trade so I'll Just Wait for Someone to Contact Me**

People that trade successfully are the ones doing the contacting. Many people are open to suggestions and would be more than willing to consider your trade offer. Check in often because there are many new people signing up and members are changing their listings depending on their needs.

### **I'll Add Photos Later**

Take a moment and think about the listings you clicked when you were browsing. We can bet that many of them had that little camera icon beside their name. It's human nature to want to see the item or service you're looking for. It develops a trust with another member which is a very good first impression. Listings with photos get three times more views!